

# NXPLOERS FUTURE TALKS

The importance of Systems  
Thinking in education



# **Waters Center Systems For Thinking**

*The Importance of Systems Thinking in Education*

**Who we are, What we do, Why it matters**

*Dr. Tracy Benson, President  
Mary Quinnan, Vice President*

We help people understand what systems thinking is and how to incorporate the Habits, tools and concepts of systems thinking into their work and life to achieve desired results.

***Systems thinking is a necessary approach to create sustainable and equitable systemic change that will make communities and our world a better place for all.***



**Waters Center**  
*For Systems Thinking*

**501 (c)(3) non-profit**

# Our Team





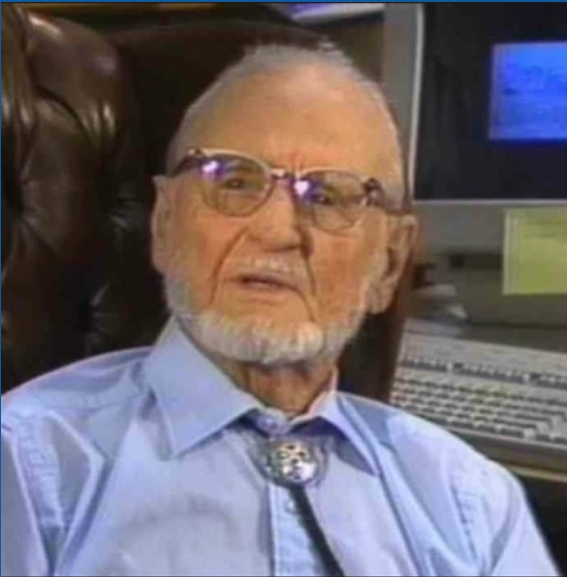
# Our Credentialed Facilitators

Facilitators are credentialed through the Waters Center Advanced Facilitator Credential program. Click on a photo to learn more about them.



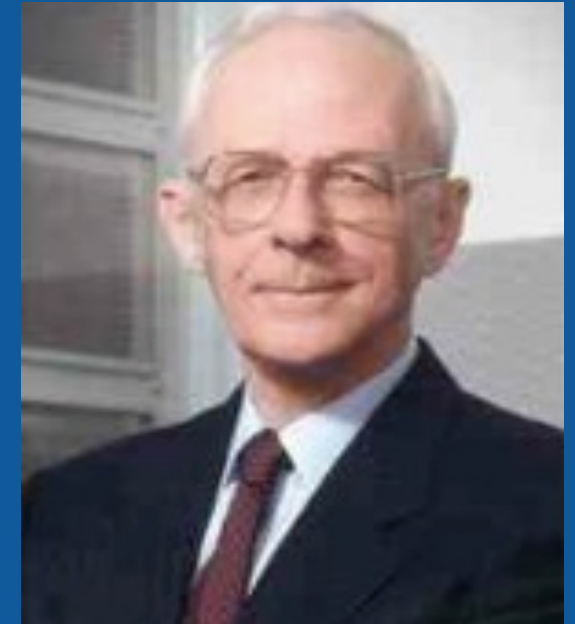
# Our Beginning

**Gordon Brown**  
**Professor Emeritus**  
**School of Engineering, MIT**



**Catalina Foothills School District**  
**Tucson, Arizona**

**Jay Forrester**  
**Professor Emeritus**  
**Sloan School of Management, MIT**



**Faith and Jim Waters**  
**Founders of the Waters Foundation**





## **Waters Foundation, Systems Thinking in Education is Born**



**Catalina Foothills School District  
Tucson, Arizona**



# ...that School in Tucson

A longitudinal study of systems thinking in K-12 education



Written, produced and directed by  
**James Morrison**

Accompanying booklet written by the  
**Creative Learning Exchange**

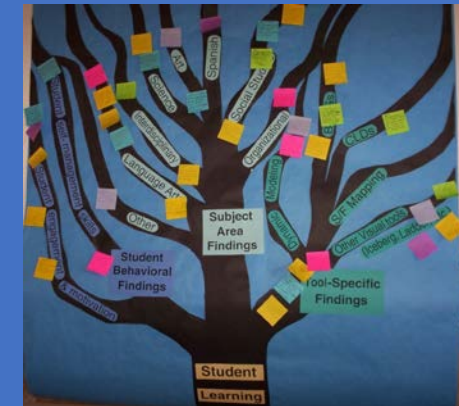
Funded by  
**W.T. Kellogg Foundation**



**Creative Learning Exchange**  
27 Central Street, Acton, MA 01780 • [www.clexchange.org](http://www.clexchange.org)

## Collaborative Action Research 2000 - 2006

Over one hundred teachers and administrators from across the United States were involved in researching the effects of systems thinking methodologies on both student and teacher learning and school improvement.

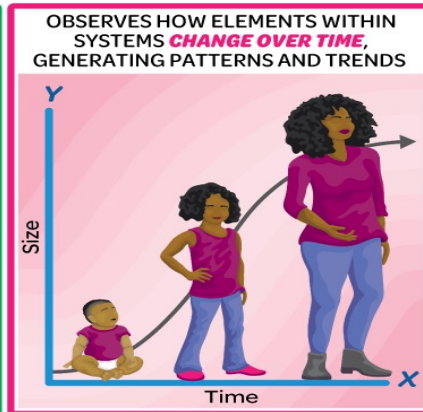
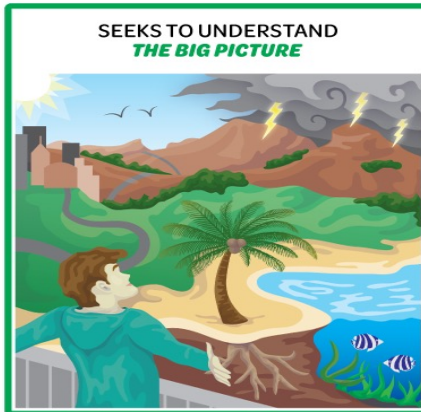


### Research Findings:

A meta-analysis of over 197 action research projects generated 5 key finding areas:

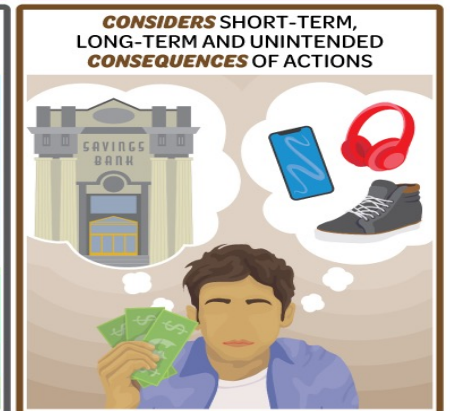
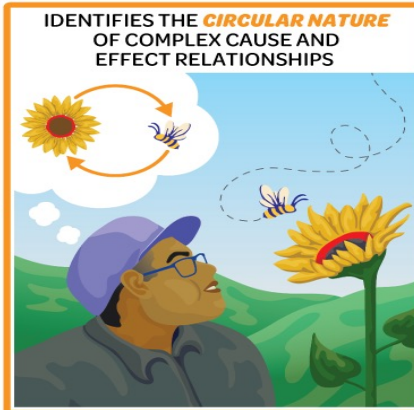
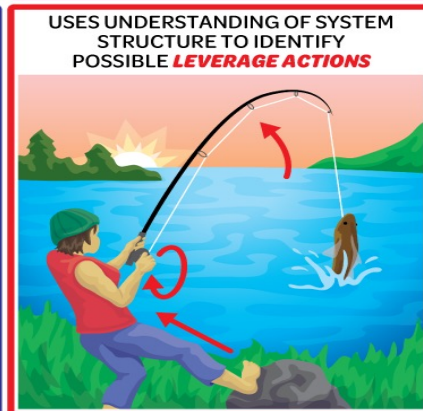
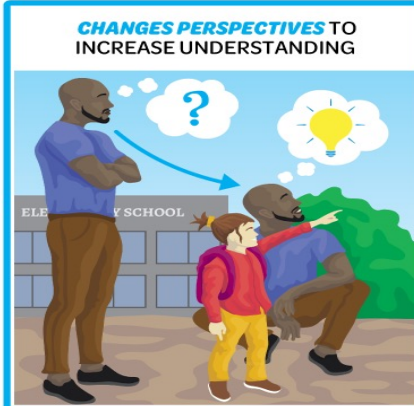
1. Make Thinking Visible
2. Create Connections
3. Identify & Solve Problems
4. Develop Readers & Writers
5. Increase Engagement

**Common Vocabulary**  
**Commonly Practiced Habits of Thinking**  
**Accessible Visual Tools**  
**Learning by Doing**



# HABITS OF A SYSTEMS THINKER

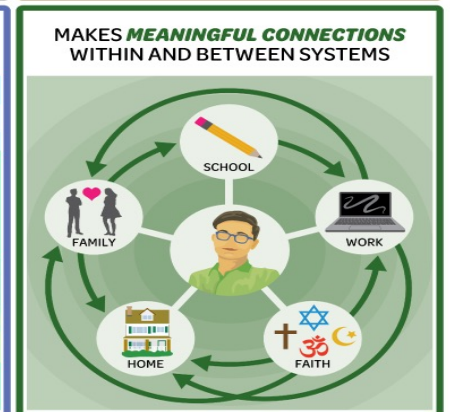
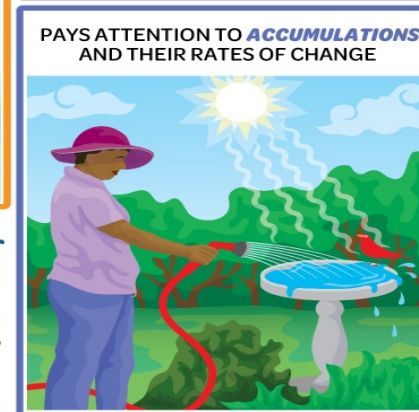
2020 Edition



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**Waters Center**  
For Systems Thinking

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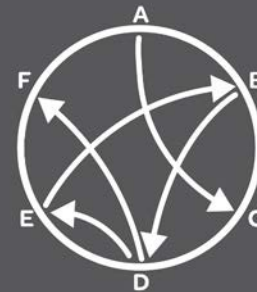
# SYSTEM'S STRUCTURE

RECOGNIZES THAT A SYSTEM'S  
**STRUCTURE GENERATES ITS BEHAVIOR**



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RECOGNIZES THAT A SYSTEM'S  
**STRUCTURE GENERATES ITS BEHAVIOR**



*A Systems Thinker focuses  
on system structure and  
avoids blaming when  
things go wrong.*

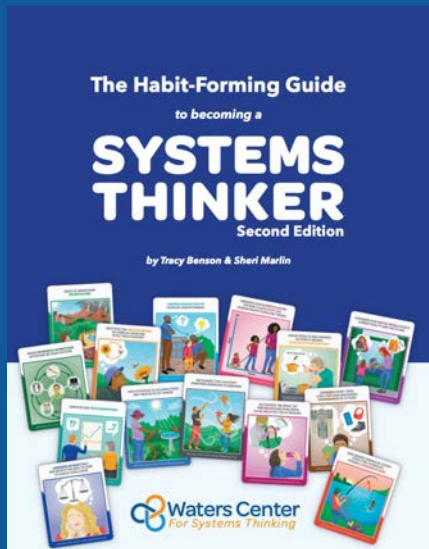
## Questions to Ask

*How do parts affect one another?*

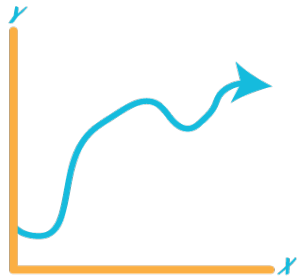
*How does the organization and interaction of the parts  
create the behavior that emerges?*

*When things go wrong, how can I focus on internal  
causes rather than dwell on external blame?*

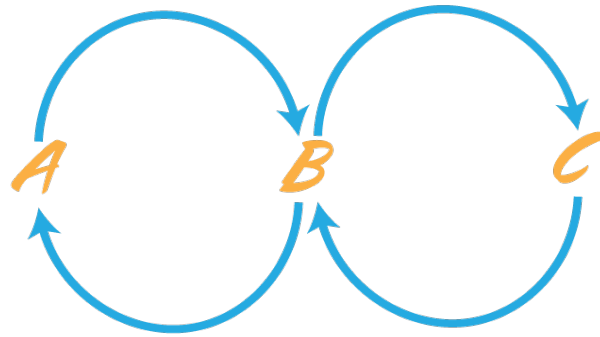
# The Impact of the Habits of a Systems Thinker



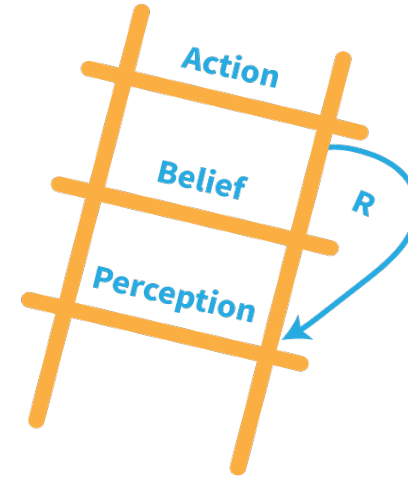
- We have translated versions in over 7 languages with others in the works.
- Our Habits cards customers include American Health Association, General Electric, Starbucks, Home Depot, and others.
- Our University users have grown 10-fold since the start of the pandemic and include Medical, Business & Education Schools, Public Health, Research-focused Institutions and others.
- We have sold/distributed over 80,000 sets of cards.



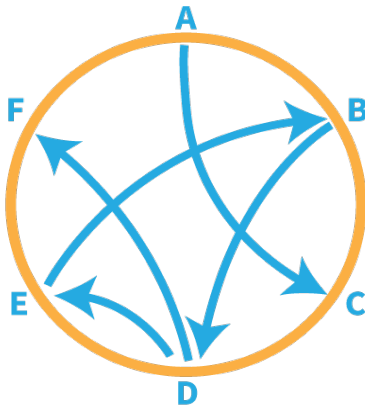
Behavior-Over-Time Graphs



Causal Loops

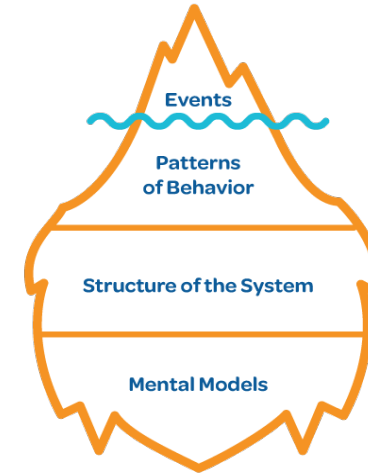


Ladder of Inference



Connection Circles

# TOOLS OF *SYSTEMS THINKING*

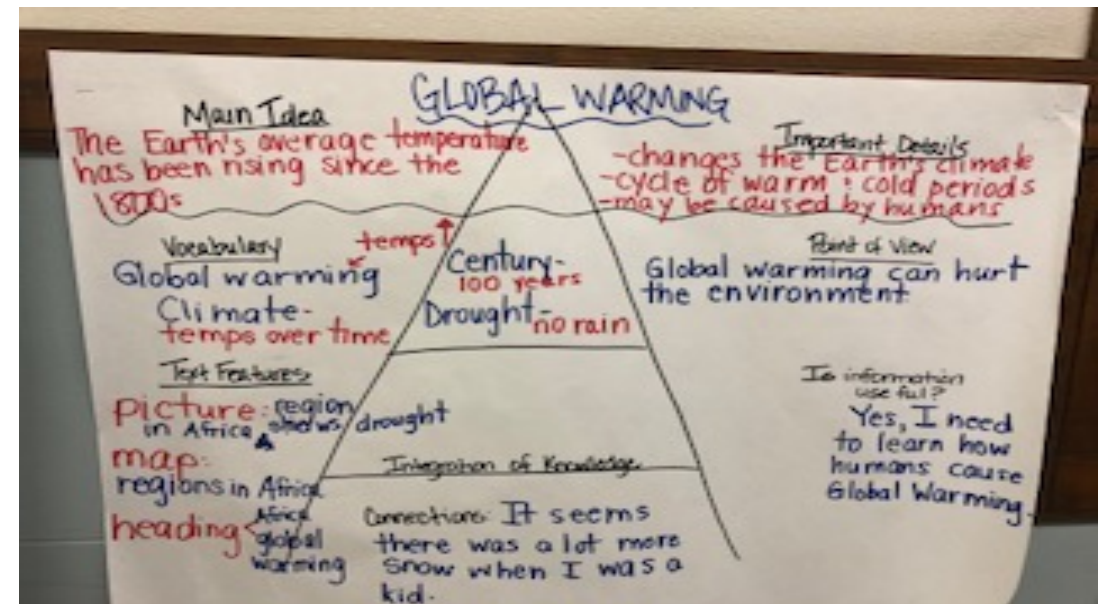
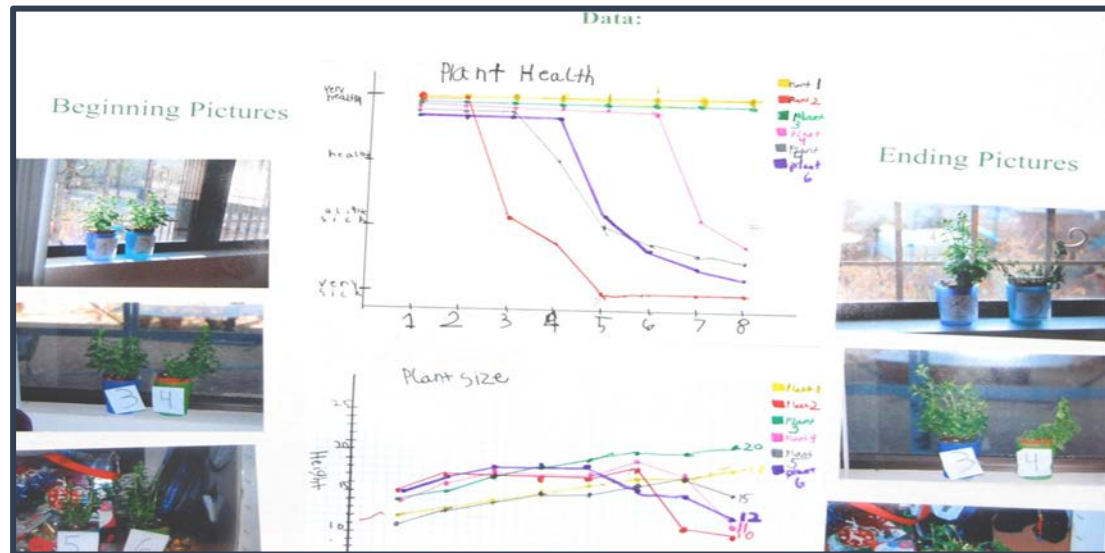
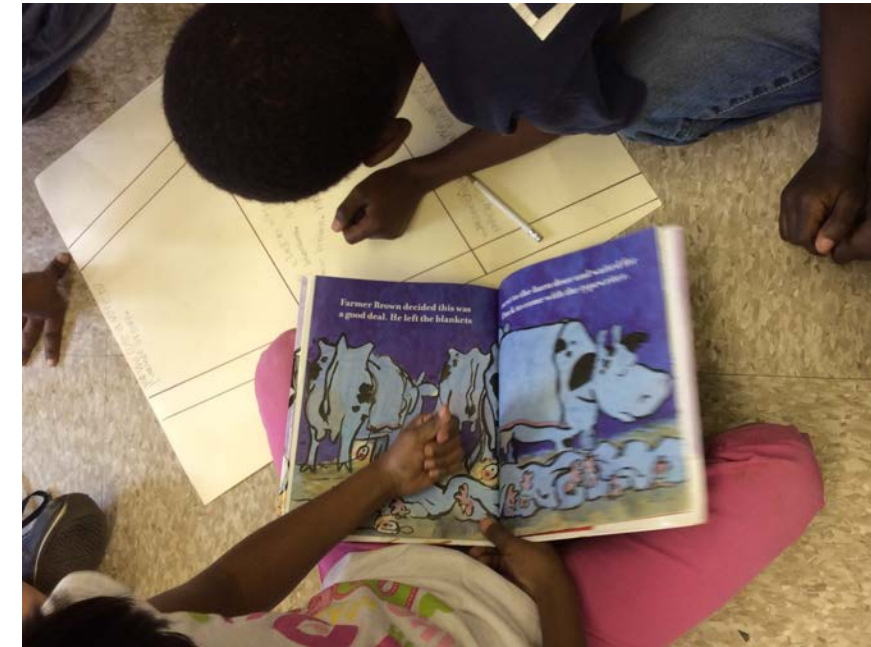
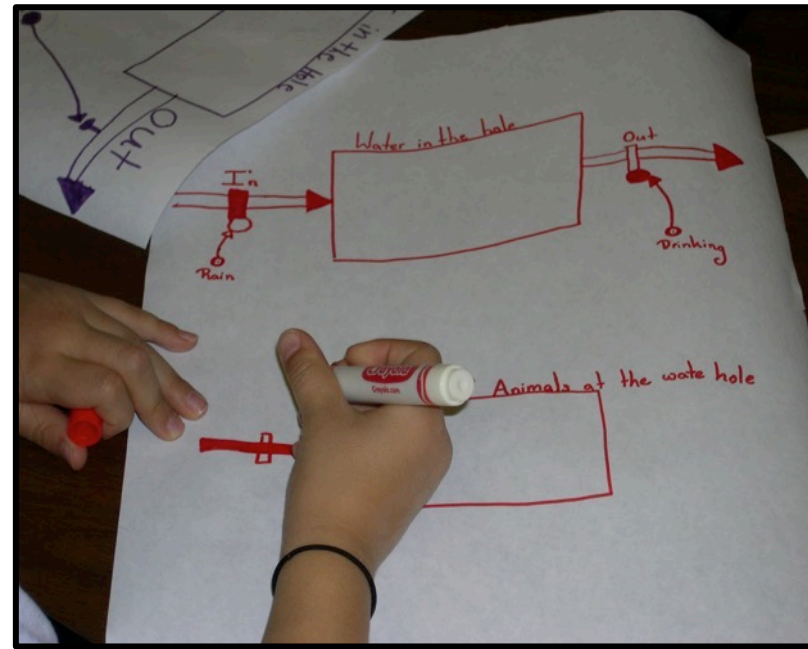
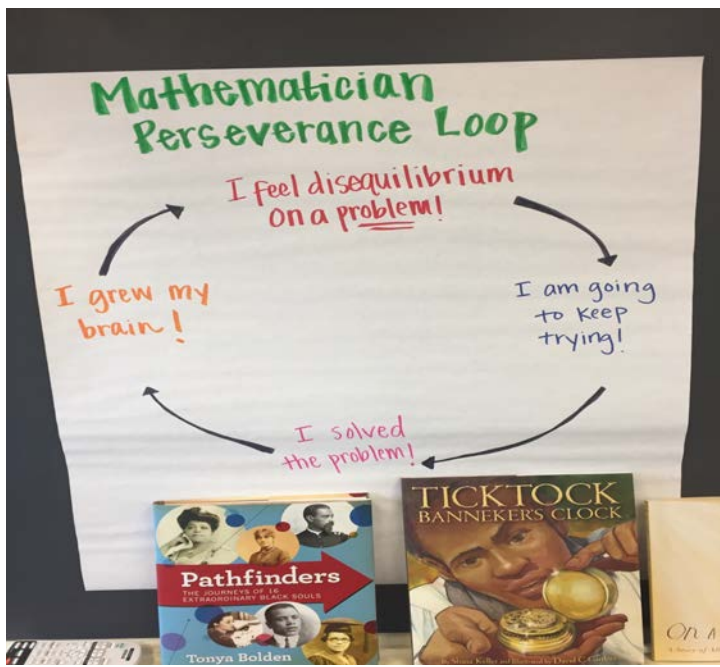


Iceberg

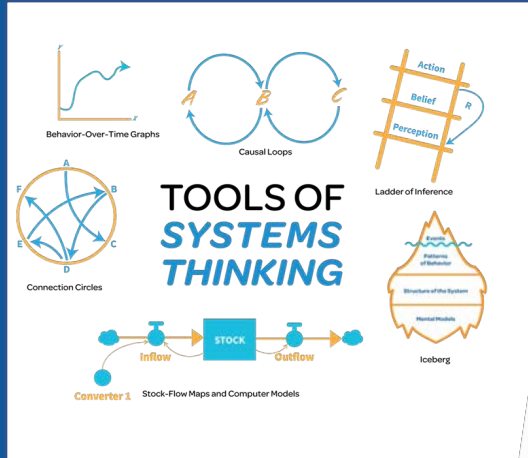


Stock-Flow Maps and Computer Models





# The Impact of Systems Thinking Tools

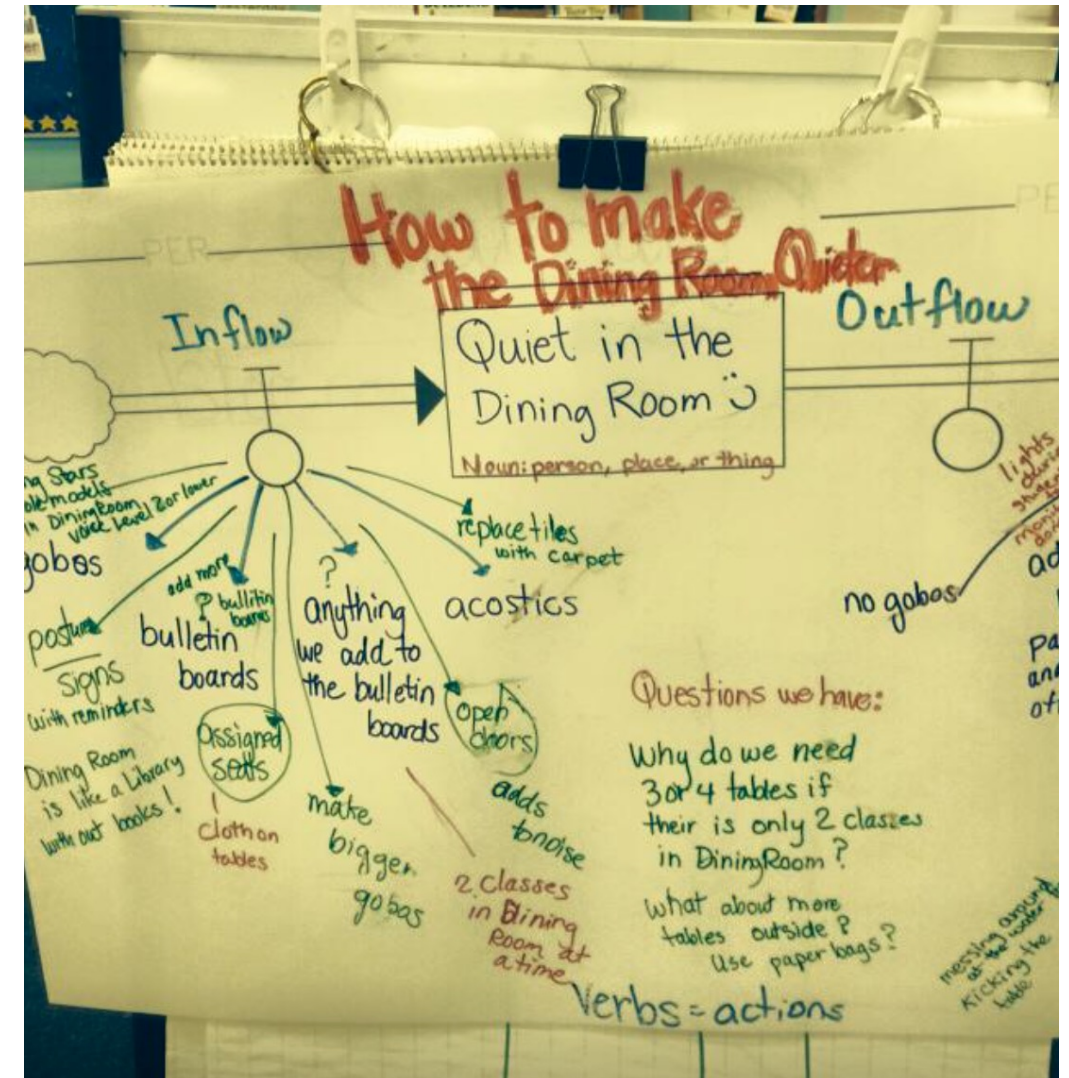
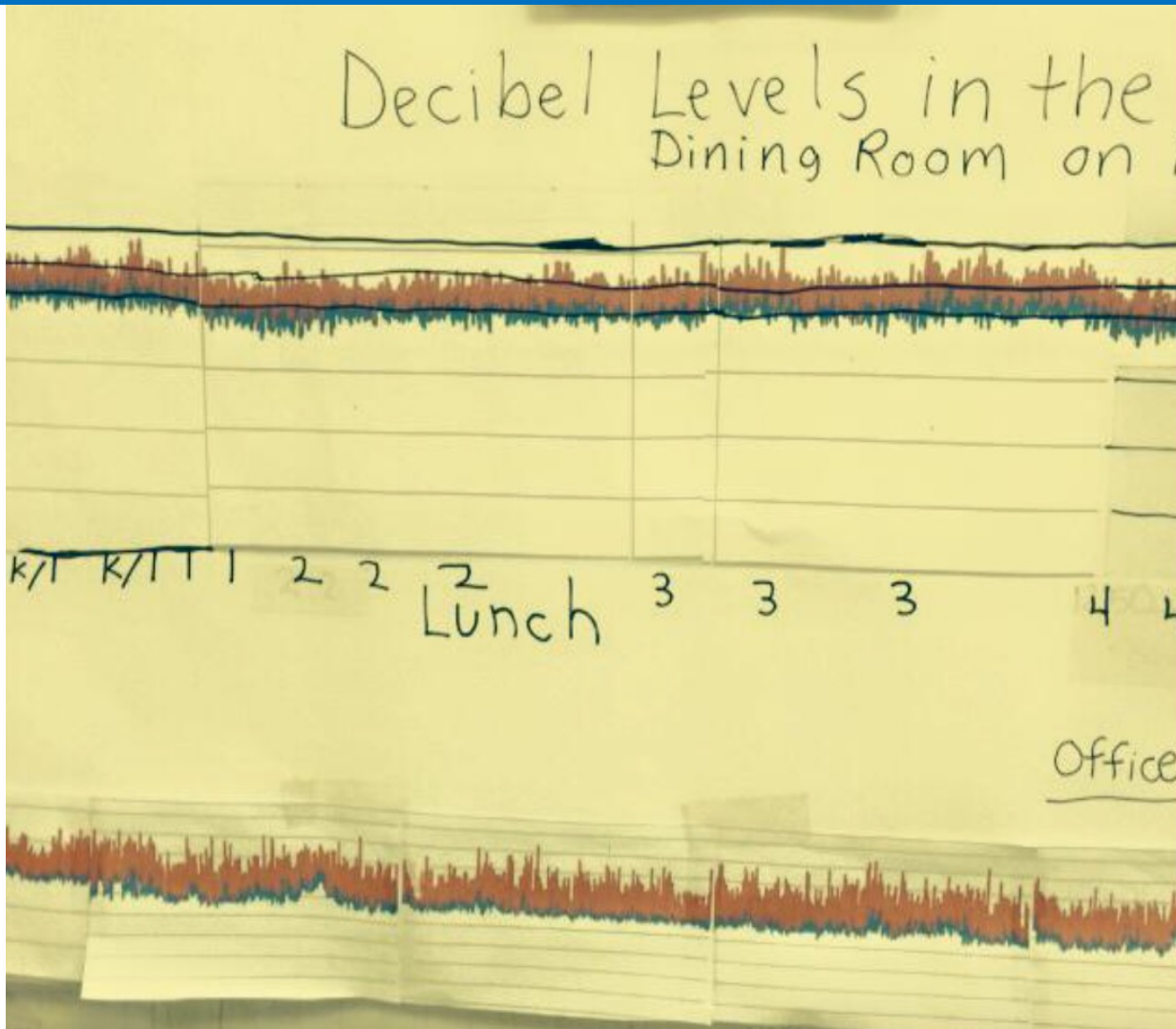


- Systems thinking utilizes a variety of tools that help make thinking visual.
  - The tools help to bring our thinking and reasoning into a form that we can see and easily share with others.
- The tools allow us to better understand current behaviors of a system and identify ways to operate within a system to create desired change.





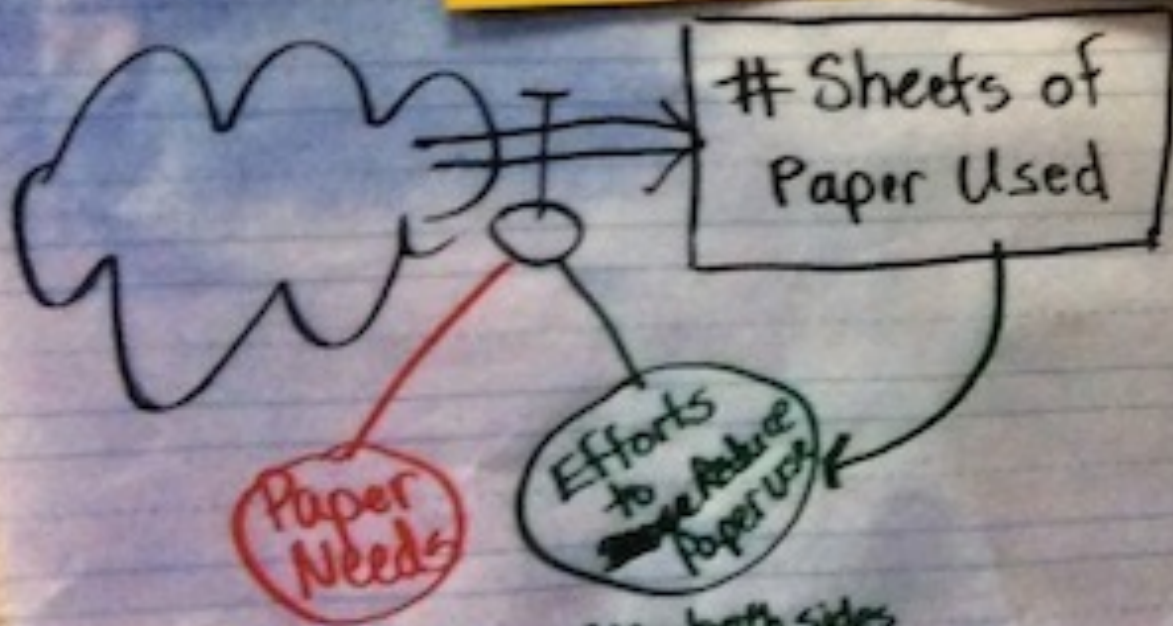
# Our cafeteria was too noisy!





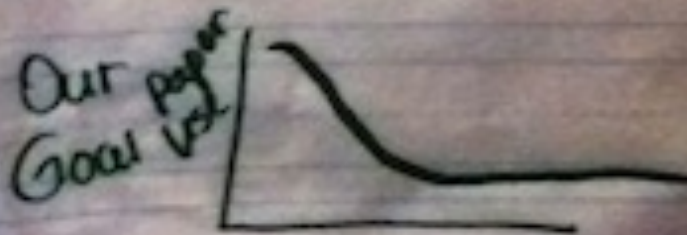
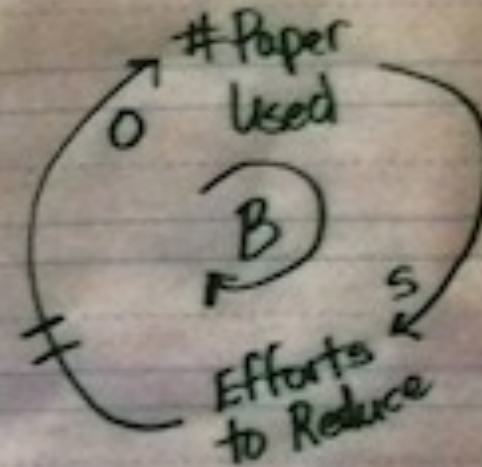
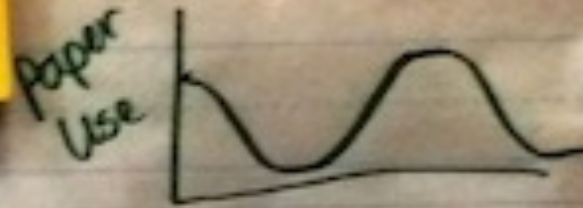
We wasted too much paper at our school.

# Stock Flow Chart



newsletters  
homework  
test prep  
office notes  
for everyone

Use both sides  
Fill the page  
Scrap paper  
One per family  
Email & website  
White boards

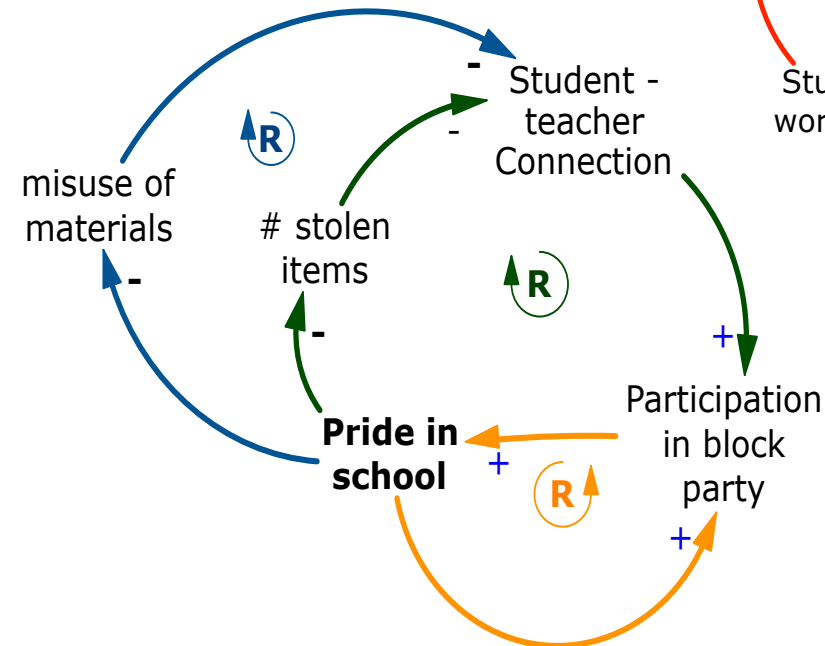
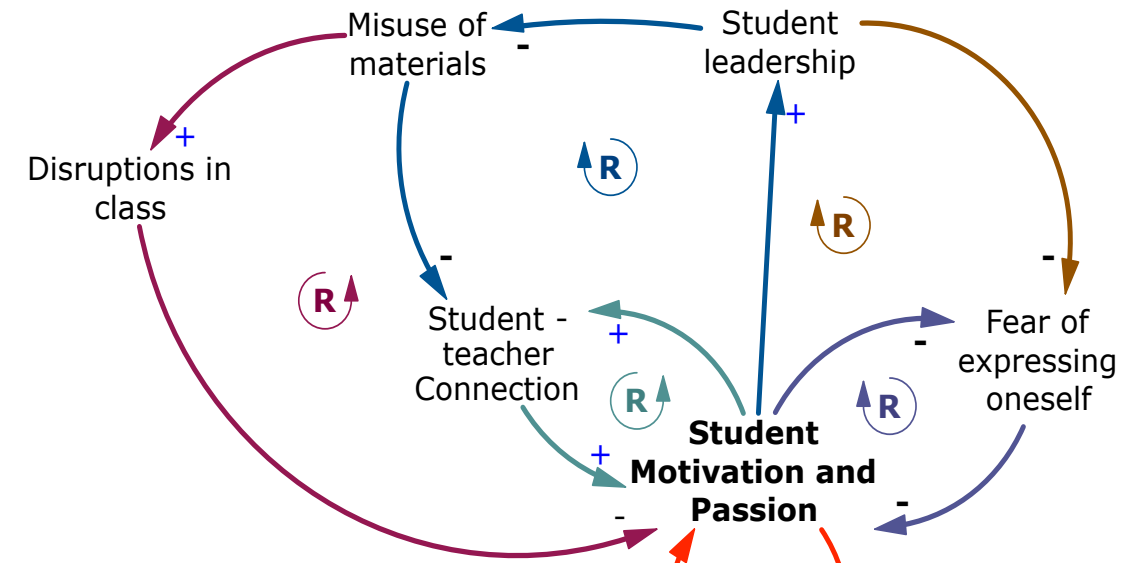
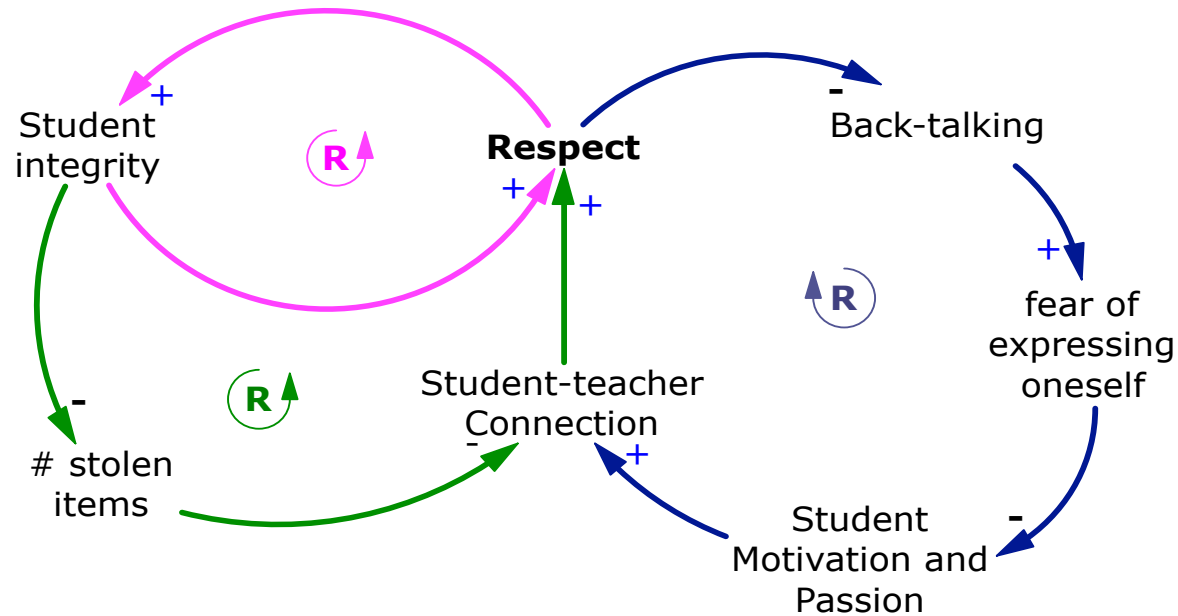


# Causal Loop

audit  
earth  
carbon  
matters  
mining  
plan  
time  
tea

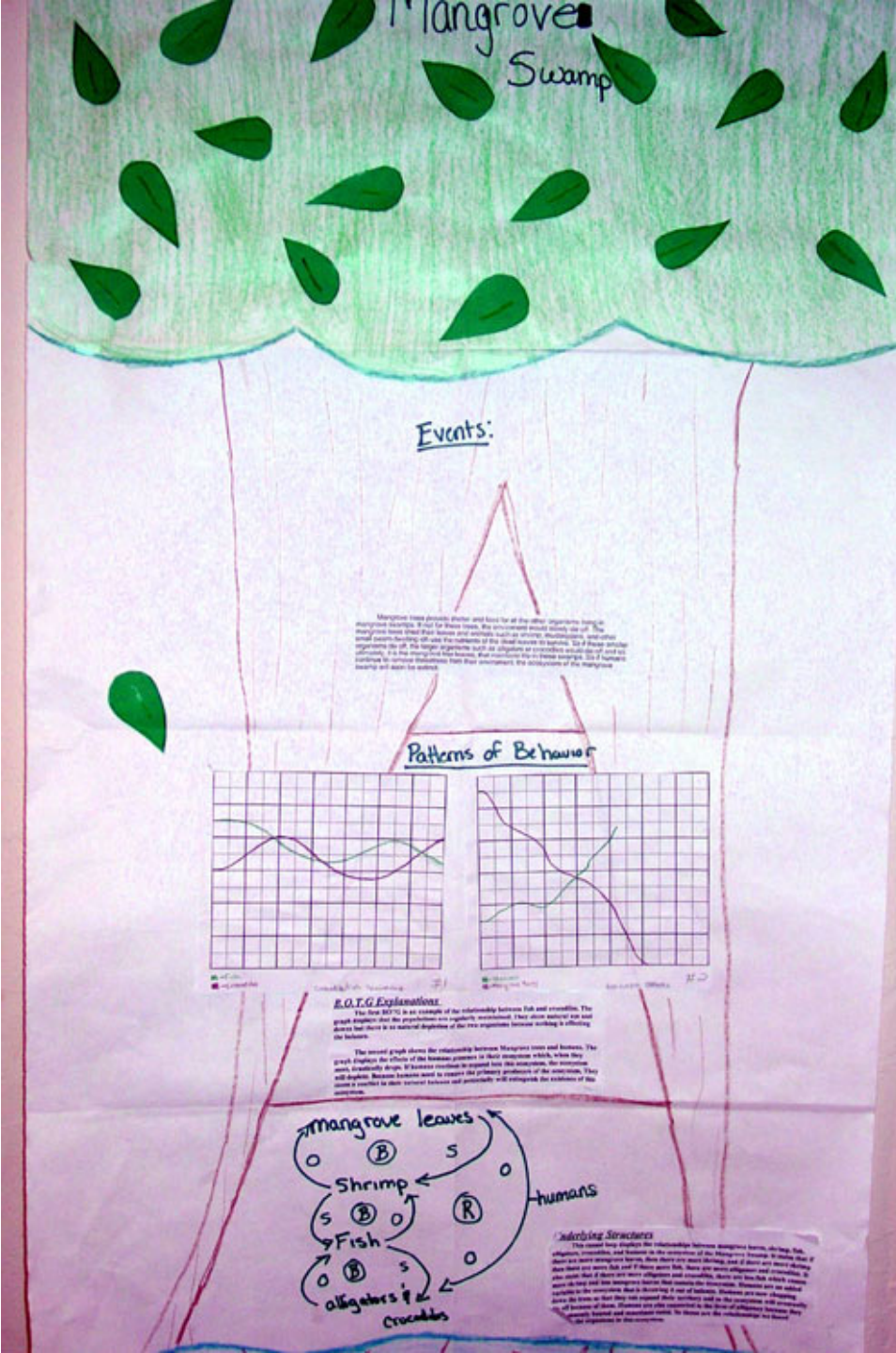
Behavior

# We are working to improve our school culture.

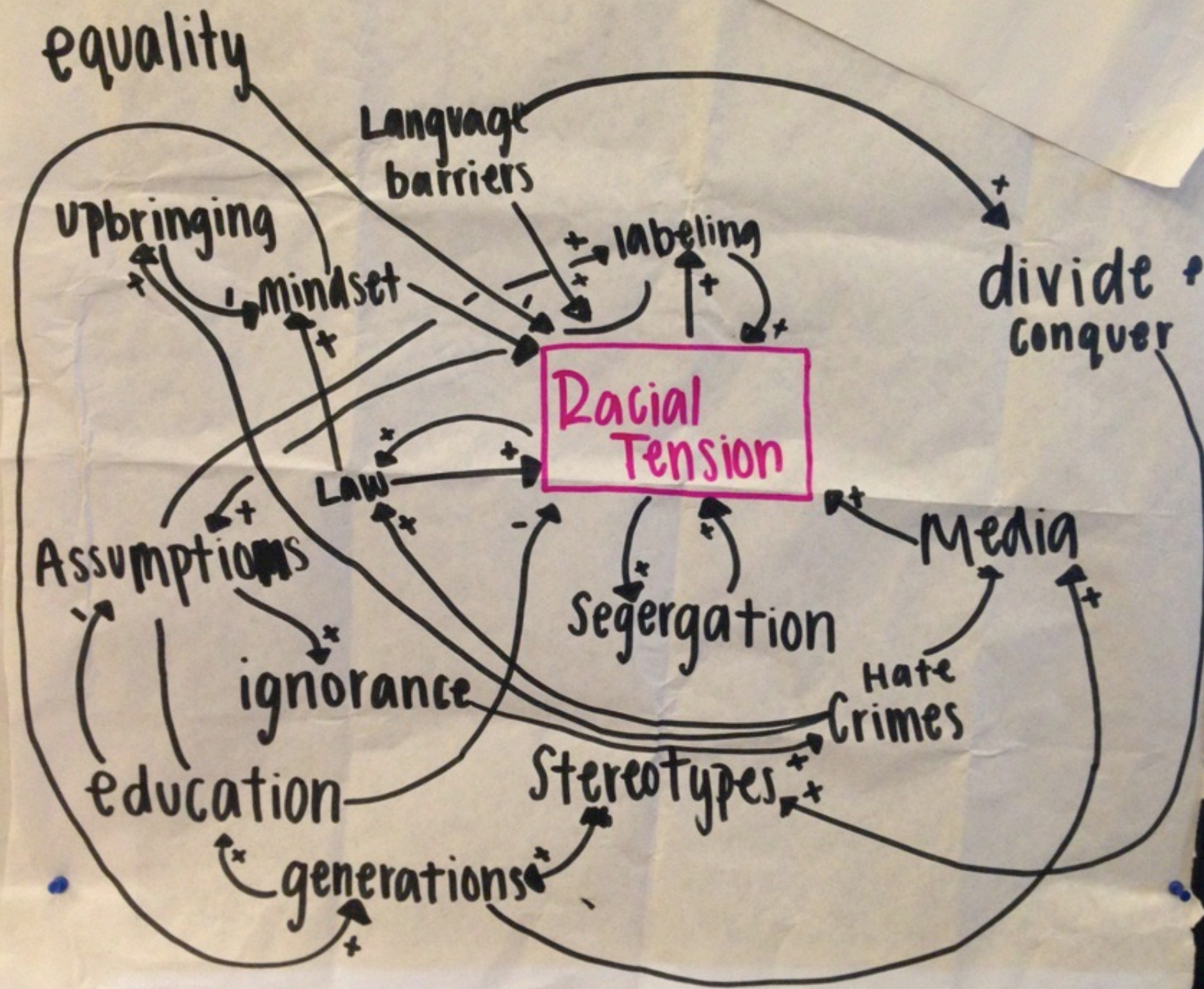




# How can we best sustain the health of a mangrove swamp?

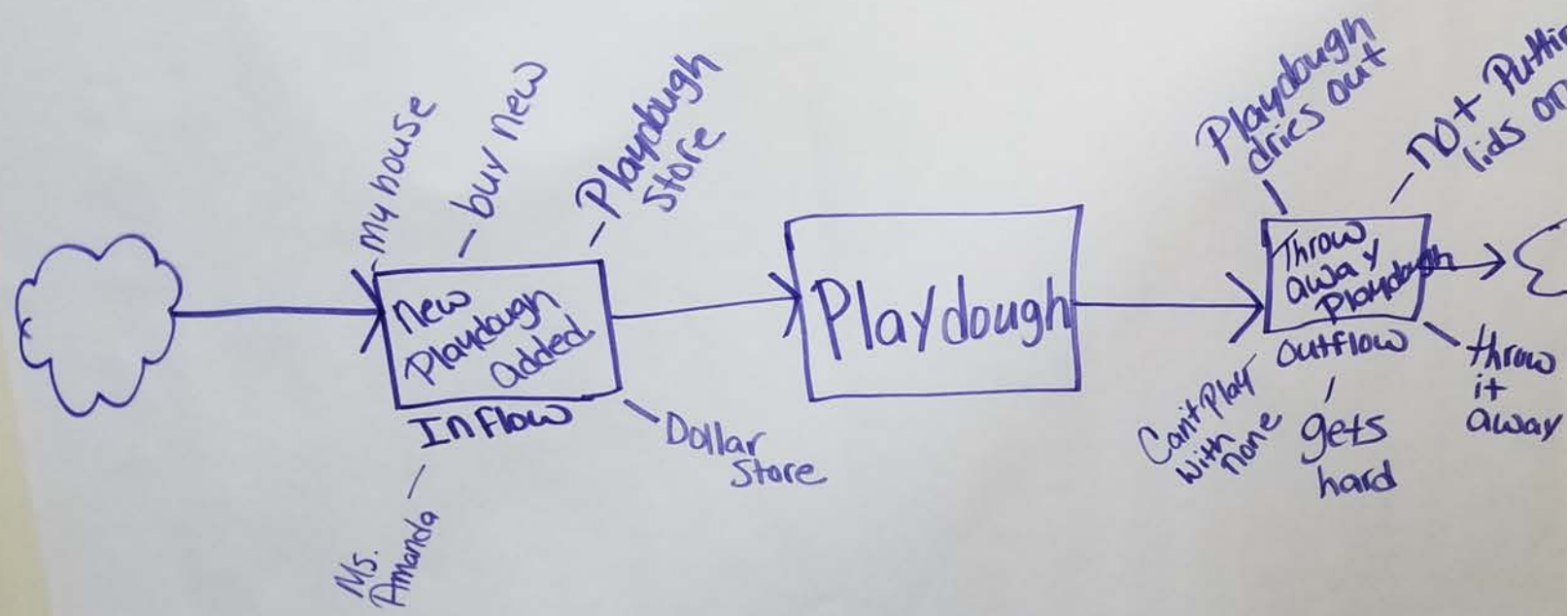






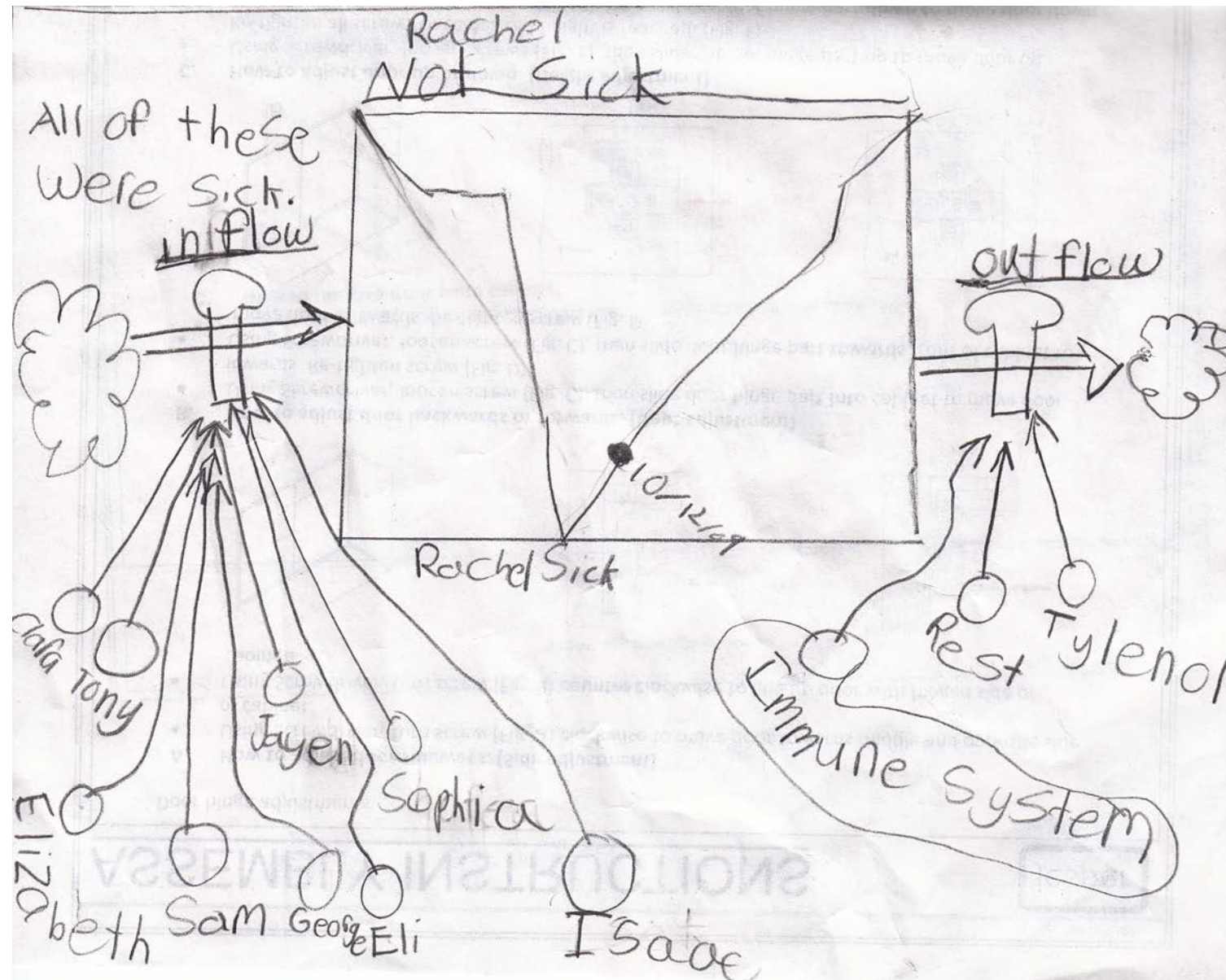
We wanted  
to decrease  
racial  
tension  
in our  
schools  
and  
community.

# Stock Flow Playdough





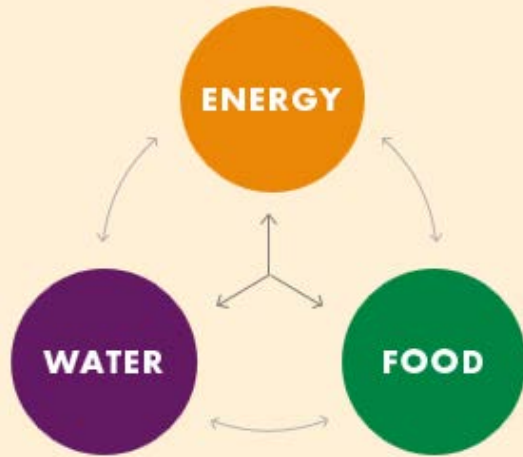
## Dynamics of Illness in the classroom







Shell  
NXplorers



What are some of the food, water, and energy problems or issues that affect our community?



# NXPLOREERS



***“Equips young people with the tools to reimagine our world”***

***Utilizing the disciplines of Systems Thinking, Scenario Planning & Change Theory***

**Scaling-Up: Waters Foundation Systems Thinking  
Work Spreads Across the Country**

and the





# Why Systems Thinking?

Lasting, impactful change occurs when we understand a system fully by asking

*“What’s happening and why?*

*What’s working and why?*

*What isn’t working and why?”*

When we have the habits of thinking and tools to understand the system at a deep level, we are in much better positions to change the system to produce better outcomes and achieve desired results.

# WHY SYSTEMS THINKING?



**Makes Thinking  
Visual**



**Organizes  
Thoughts**



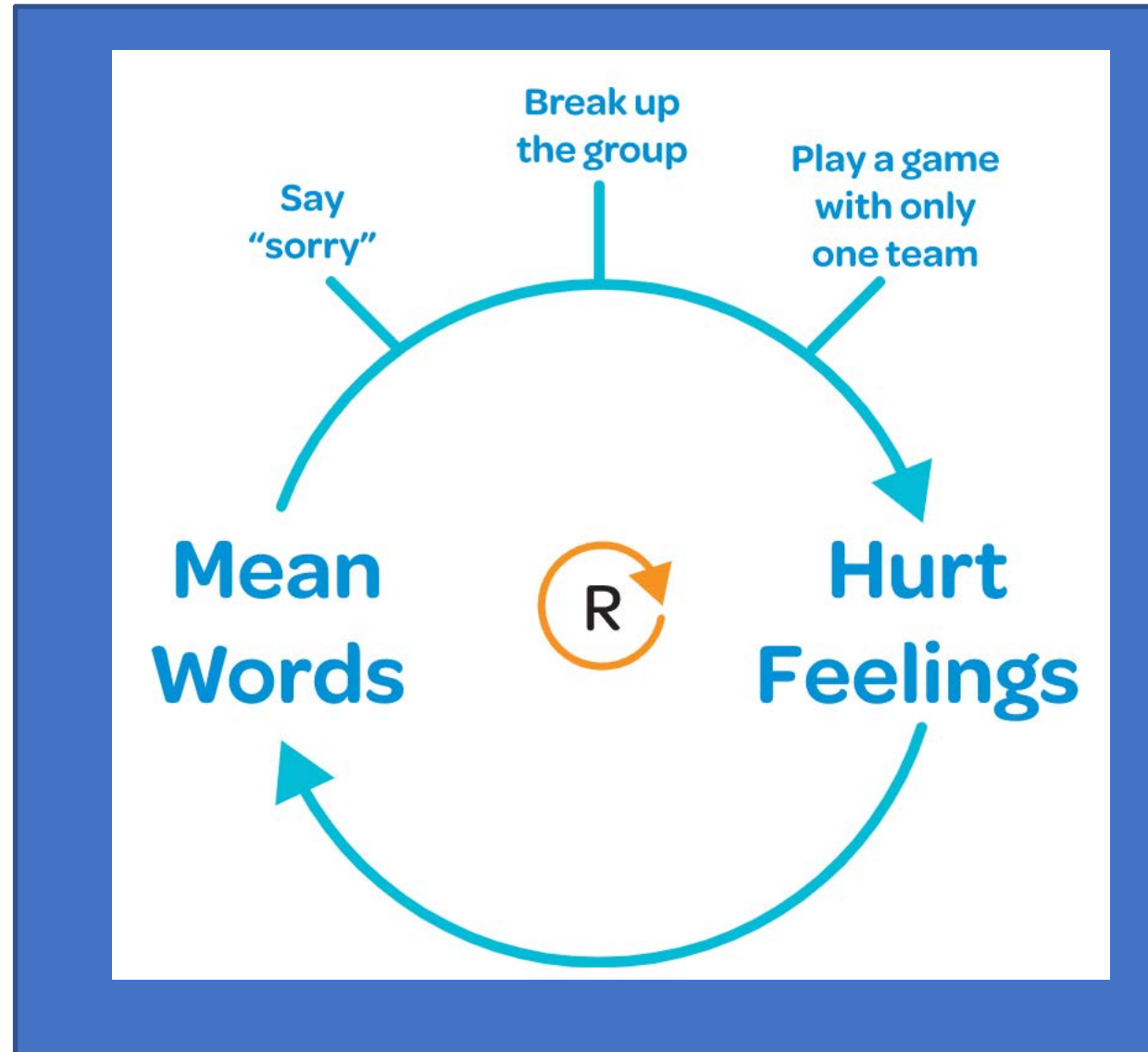
**Changes  
Perspectives**



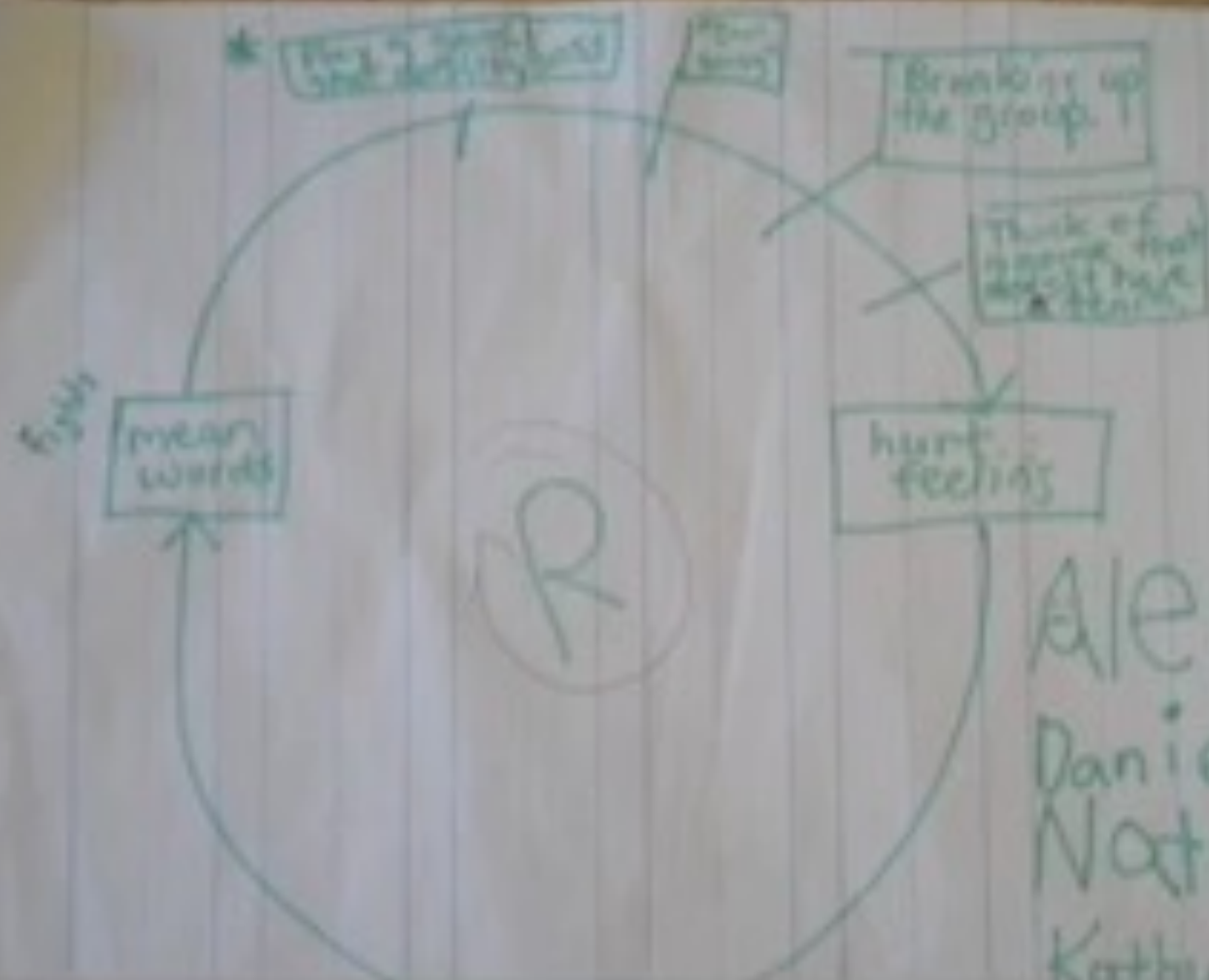
**Improves  
Communication**

Systems thinking gives learners the tools to develop a deeper understanding of systems around them and move closer to achieving their highest performance. Systems thinkers have a sharpened and clarified understanding of how systems actually work. Confusing, disconnected snapshots of life start to make more sense when understood as interdependent patterns of change over time.

## First grade (6-7 year old) Problem-solving







Alex  
Daniel  
Nathan  
Kathryn

July 22-26, 2013  
Wake Forest University  
Winston-Salem, NC

# Camp Snowball 2013

Camp Snowball is a collaboration among:



[www.CampSnowball.org](http://www.CampSnowball.org)













# Online Learning Opportunities



## Webinars

Monthly, one-hour virtual learning sessions on varying topics explored through a systems thinking lens



## Online Workshops

Dig deeper into systems thinking with online workshops



## Virtual Forums

One-day virtual forums focused on specific areas of interest that bring stakeholders from all parts of a system together



## Credentialing Program

Designed for experienced systems thinkers who are interested in advancing their skills and capacities





## Credentialing Program



**OPEN  
STUDIO**

*In the Loop*  
News from the  Waters Center  
For Systems Thinking

**Thinking Tools Studio**



**Online Workshops**

**Workshop Options Customized For Your Needs**

---



Gene Bellinger



Jacqueline White



Thomas Krynicki, Carlos Silva, & Miriam Naomi Spano



Demetria Joyce

# Systems Snapshot *by the Waters Center for Systems Thinking*



Ronda N. Davis



Rocco Scolozzi & Stefano Armenia



Fitzroy Lewis



Alan Ticotsky



# REIMAGINING SCHOOL LEADERSHIP FORUM

## Thursday, June 24, 2021

8:00AM - 3:30PM PDT & 11:00AM - 6:30PM EDT

— A Virtual Forum for School Leaders —

## Building Pathways for Systems Thinkers HEALTH SYSTEM FORUM

Thursday, February 11, 2021

7:30AM - 2:00PM PST & 10:30AM - 5:00PM EST

— A Virtual Event —

**"Every system is perfectly designed to produce the results it gets."**

— Paul Batalden, M.D. —

For some, the health system works perfectly. For many others, it doesn't. The Health System Forum, presented by the Waters Center for Systems Thinking, will create the space for important conversations about the current state of the health system and how systems thinking can help create a more inclusive, productive system with better outcomes for all.

## Expected outcomes

Participants will:

- Come together with other health system stakeholders in order to represent and experience a whole-system approach
- Explore perceptions around the state of the health system
- Discover how the Habits and tools of systems thinking can be applied to create a more inclusive, productive and beneficial health system for all
- Hear examples from distinguished guest speakers of how the Habits and tools have already been applied in various healthcare settings
- Walk away with tools and approaches to break down silos throughout their network and beyond in order to make positive change
- Continue to build connections and systems thinking capacity through follow-up opportunities

Register by Jan. 28 for  
Early Bird Pricing, **\$99/person**

## Featured Speakers



**Victor Garcia, MD**  
Pediatric Surgeon, Cincinnati Children's Hospital Medical Center  
Professor of Surgery and Pediatrics, University of Cincinnati School of Medicine



**Ami L. DeWaters, MD MSc**  
Assistant Professor of Internal Medicine  
Assistant Director of Health Systems Sciences Education  
Penn State College of Medicine



**Jed Gonzalo, MD MSc**  
Professor of Medicine and Public Health Sciences  
Associate Dean for Health Systems Education, Penn State College of Medicine



**Nathaniel Johnson, MD**  
Clinical Assistant Professor, EM & Peds Faculty  
College of Medicine, University of Arizona



**Stephanie Starr, MD**  
Associate Professor of Pediatrics  
Director of Science of Health Care Delivery Education, Mayo Clinic Alix School of Medicine



**Terri Lee, MPH**  
Director, Office of Women's Health  
Indiana State Department of Health



**Amy Edgar, APRN, CRNP, FNP-C**  
Founder, Nurse Practitioner  
Children's Integrated Center for Success



**Michele Battle-Fisher, MPH, MA**  
Research Manager  
Equitas Health Institute



**Kathleen Swanson, DNP, RN**  
Assistant Professor of Nursing  
School of Nursing, College of Health Professions, North Dakota State University



**Timothy Ehlinger, PhD**  
Wm. Collins Kohler Chair  
Director, Institute for Systems Change & Peacebuilding  
University of Wisconsin - Milwaukee



**Laura Hermanns, MSP**  
Assistant Director for the Center for Global Health Equity  
Partnerships Coordinator for the Institute for Systems Change and Peacebuilding  
University of Wisconsin - Milwaukee

**Register now at [healthsystem.wcfstevents.org](https://healthsystem.wcfstevents.org)**



Each participant will be mailed a Forum toolkit full of resources and supplies to support learning during the event.

brought to you by **Waters Center**  
For Systems Thinking





# Waters Center

*For Systems Thinking*

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[Mary.Quinnan@waterscenterst.org](mailto:Mary.Quinnan@waterscenterst.org)